

Volunteering for the Future: new approaches and new ideas

A conference for museum and heritage professionals

Wednesday 10 June 2009 Venue: The Whitworth Art Gallery

Conference Programme

09.00 Registration, tea and coffee

10.00 **Introduction and Welcome**

Dr Nick Merriman
Director, The Manchester Museum
& Adele Finley
Volunteer Co-ordinator and In Touch Project Manager, The Manchester Museum

10.30 **A European Perspective**
The Volunteers for Cultural Heritage, VoCH, project

Christina Da Milano
Senior researcher, Ecom-European Centre for Cultural Organisation and
Management

11.00 **Session 1:**
**Volunteering in heritage to develop confidence and break down social
isolation**

Chair: Margherita Sani
Project Manager, Istituto Beni Culturali Regione Emilia Romagna, Bologna, Italy

Case study:
In Touch Volunteer Programme - A Partnership Programme

Danielle Garcia
Volunteer Programme Manager, Imperial War Museum North

Case study:
Over-writing memories

Izabella Csordás
Coordinator of the Volunteer Program and the Friends of the MFAB, Museum of
Fine Arts Budapest, Hungary

12.00 Lunch

13.15 **Session 2:**
Volunteering, heritage and adult learning

Chair:

More, different and better adult learning

Marie Kerwin
Programme Director NW, NIACE

Case Study:

Introducing Visitor Volunteers.....

Sam Elliott
Access Officer – Communities, Bolton Museum, Aquarium and Archive

Case Study:

Comprehensive training for volunteer generalists – a challenging tightrope walk

Mag. Evelyn Kaindl-Ranzinger
MUSIS – Association of museums and collections in Styria

14.30 Break

15.00 **Session 3:**
Volunteering, heritage and working with excluded groups

Chair:

Adele Finley
Volunteer Co-ordinator and In Touch Project Manager, The Manchester Museum

Case Study:

Engaging non-traditional volunteers: A partnership project with Coram Foundation

Kusuma Barnett, MBE
Head of Volunteer Programmes, The British Museum

Case Study:

Heritage and the Homeless: Gloucester's Transient History Project

Austin Ainsworth
Historic Environment Assistant, Heritage Services, Gloucester City Council

16.15 **Session 4:**
"Shout from the Rooftops" Showcase

Volunteer management in the Dutch Cultural Heritage sector

Else-Marije Boss
Consultant Volunteer effort for MOVISIE

Going MASIV: accrediting student volunteering with collections

Rhianedd Smith
Undergraduate Learning Officer, Museum of English Rural Life (MERL)
Nikki Houston
Volunteer Development Officer, University Museums and Special Collections Services

16.45 to 18.00

Drinks Reception and Networking

