

# Volunteering in the Netherlands

**Else-Marije Boss**

**Volunteering for the future  
10th of June 2009**



Netherlands centre  
for social development

# Content

- **Volunteering in the Netherlands**
- **Support infrastructure for volunteering**
- **MOVISIE project 'Pronkstuk uit de collectie'** *Volunteermanagement in the cultural heritage sector*



# Volunteering in The Netherlands

- **Four million volunteers in the Netherlands (25% of total population)**
- **1/4 of adult population**
- **4 – 5 hours per week average**



# Dutch Infrastructure for volunteering

	<b>Government</b>	<b>Support organisation</b>	<b>Volunteer organisation</b>
<b>National</b>	Ministries, several departments	<b>MOVISIE</b>	National volunteer organisations
<b>Regional</b>	Provinces	Provincial support organisations	Regional volunteer organisations
<b>Local</b>	Local government	Local Volunteer Centres	Local volunteer organisations or departments



# MOVISIE: participation in social action

## Focus on:

- **Support & Strengthening**  
volunteer organizations, volunteer centres, governments
- **Development**  
tools, methods and training
- **Implementation**  
sustainability and improvement
- **Monitor and research**  
collect, disseminate and learn, trend watching



# MOVISIE works for and with...

- **Voluntary organizations**
- **Local, provincial and national support services**
- **Governments**
- **Companies (profit/non-profit)**
- **Funding bodies**



# MOVISIE projects (a selection)

- **Civic Internships**
- **Employee engagement**
- **Make a difference day (MADD)**
- **Ageing, cultural diversity, virtual volunteering**
- **Develop methods/tools:**

**5 x B (volunteer management)**

**Organizational culture diagnosis**

**Volunteer diversification**

**and many more...**



# MOVISIE projects

- **Goal; Strengthening volunteer management in museums**
- **Partners: MOVISIE, museum consultants and the Netherlands Museum Association**
- **01/07/2008 – 31/12/2009**
- **Project phases:**
  - **Research on volunteers and volunteer management in museums**
  - **Developing a training and handbook on volunteer policy and volunteer management for museums in the Netherlands**



# Approach

- **Small museums (14) in 4 provinces**
  - Groupinterview with volunteers
  - Interview with a volunteer coördinator
  - Interview with a board member
- **Digital survey sent to 623 museums (N211, R36%)**
- **Large museums (9)**
  - Interview with a volunteer coördinator
  - Groupinterview with volunteers



# Some findings

- **2850 payed staff members (n210)**
- **Around 11.000 volunteers (N203)**
- **From 1 to 500 volunteers per museum**
- **Loyal: 84% stays for a period of 5 years or longer**
- **Average age of volunteers: 60+**



## Contact information

**Additional questions or information?**

**Please contact me!**

**Else-Marije Boss**

T. +31 (0)30 789 2241

E. [E.Boss@movisie.nl](mailto:E.Boss@movisie.nl)

W. [www.movisie.nl/english](http://www.movisie.nl/english)

